



General Shipping Services

Australia

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New Zealand

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What makes us unique

At Taurus Logistics we're really proud of the fact we're not another vanilla flavoured, soul-less, corporate freight forwarder. We have a real passion for what we do and a drive to solve any problem you might have, we go the distance to get the job done.

1. Response within 24 hours

We understand time's important to you so we guarantee to personally respond to all enquiries within 24hours, Monday to Friday New Zealand time. In some cases we may not be able to respond with a full quote, but we'll always acknowledge your request.

If you are unsure of exactly what you need or you've never shipped before then we're happy to answer all questions about any aspect you may be uncertain about.

2. No hidden costs

There's nothing worse than getting a price and doing your budget only to find out what you were quoted didn't include a raft of other fees and charges. Not only does it bring our industry into disrepute, it has almost become standard practise for many freight forwarders, making it extremely difficult to compare quotes between companies.

When you ask Taurus Logistics for a quote including all charges that's exactly what you get, we'll include all charges to get the job done for you including quarantine, customs clearance, port charges, inland transportation, whatever is needed.

When something is excluded like government taxes or duties we clearly state this on our cover page, no smoke and mirrors or small print.

3. We take care of everything

Once you're booked with Taurus Logistics we'll take care of all the details for you, if a problem crops up(for example you purchase a dump truck at auction and because of a bad oil leak it can't be shipped) then we'll solve the problem (getting the truck fixed).

We don't shy away from problems or push responsibility back, if we can take care of the problem then we'll offer a solution.

4. Experienced Professionals

Because of a tight market with the slimmest of margins, many freight forwarders only employ juniors. At Taurus Logistics we don't believe in that, our team is made up of professionals with years of experience in the shipping industry with many shipments under their belt.

Being privately owned means the agents we work with throughout the world are just like us, we chose each other because we share the same skills and ethos and we actually like them! They're our close friends and colleagues, only a phone call away.

Give us a call and let us help your business succeed!

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General Shipping

We specialise in all sorts of hard and difficult cargo, shipping your standard airfreight, LCL and FCL cargo with Taurus Logistics is a breeze. Whether you're new to international shipping or an experienced pro, we're here to help.

What's Involved In Air and Sea Freight?

The best place to start is understanding what incoterm you are selling or buying under, this sets the framework for you, your supplier and your customer so all parties understand who is responsible for what when it comes to cost.

Once you have established the incoterm let us know the weight, dimensions and number of pieces and we can work out the most economic air or sea based shipping method for your budget and time requirements.

To make a booking is easy, we only ask for essential information like your supplier and customers details, our partners overseas will co-ordinate with your suppliers immediately after receiving your order and we'll keep you informed at every step about your shipment by whatever form of communication suits you.

Get in touch with us today and we can explain the whole process for you!

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Comparing international shipping quotes

Comparing quotes for shipping is a bit like trying to compare quotes to build a house, is one house brick and the other straw, are you comparing apples to apples, does each quote contain all the services you require?

The shipping and freight forwarding industry don't make it easy for newcomers, many people fall into the trap of accepting the lower price only to find it was half a quote, so when their goods arrive they're hit with a massive invoice for all sorts of charges no-one told them about.

Some quotes will be port to port, some will be door to port, others will try to confuse you with terms like FOB,C&F, CIF or FAS, which is normally a smoke screen to confuse non-industry people and avoid liability foray additional charges.

We find the practice outrageous and underhand, which is why at Taurus Logistics we clearly state what's included with no hidden costs or surprises, just clear concise no-nonsense quotations.

International shipping quotes should have three parts

Origin charges (charges in the country it's currently located in):

- Export documentation
- Inland transport
- Pack charges
- Port charges
- Ocean Freight Charges

Actual ocean freight

- BAF
- CAF

Destination Charges:

- Port charges
- Customs clearances
- Quarantine fees
- Unloading/unpacking

If you have all three then you have a comprehensive quote, if you're unsure then feel free to call us, we won't be offended if you want to talk about a competitor's quote to make sure it's the real deal.

We're happy to explain the quote in plain English letting you know what the terms mean and whether you're getting a good deal on total cost.

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Frequently-asked questions

Who and where are Taurus Logistics?

Taurus Logistics are a family owned Freight Forwarder formed in 1984, and located in Christchurch, New Zealand. We are represented though out the world, by like mind people and companies such as ours.

What information do you need to make a booking?

The basic information we need to get the ball rolling is:

- Shipper address and contact details
- Receiver address and contact details
- Goods Description (i.e. year/make/model)

Which countries and ports do you ship from and to?

Taurus Logistics are represented in most countries, and have agents who can arrange pick-up & delivery on our behalf.

How wide is a container?

20' General Purpose Container:

- Length: 5.906m
- Width: 2.352m (interior) 2.338m (door opening)
- Height: 2.396m (interior) 2.283m (door opening)

40' General Purpose Container:

- Length: 12.030m
- Width: 2.347m (interior) 2.338m (door opening)
- Height: 2.393m (interior) 2.283m (door opening)

How much notice do you need before the ship sails?

Ideally 7 days prior to the sailing date to ensure we can complete all the necessary customs formalities. The vehicle needs to be at port 2-3 days prior to the sailing date.

When is the next boat leaving?

We can provide sailing schedules as requested.

Does this include GST/VAT/Duties or Taxes?

All of our quotations exclude GST, Duties and Taxes.

What are your payment terms?

At time of booking we will normally require a booking deposit, and then the remainder of the charges are due once shipped on board.

Do you accept credit cards?

Yes, we accept both Visa and MasterCard for paying booking deposits, but generally the final invoice is required to be paid by bank transfer. Should you wish to pay the final invoice by credit card, a 1.5% service fee will apply.

Are my goods insured while in transit?

Only if you have requested marine insurance and it is itemised on your quotation or invoice. If you do not take out insurance it is still possible to claim against the shipping line or airline, but the chances of being compensated are virtually nil.

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